

e-Commerce Program Overview

Flex Supply Chain Solutions Team

Program Overview

Goal & Objective

Fully automate and standardize communication methods for Procure-to-Pay (P2P) transactions with our Suppliers across all Flextronics Sites

- Reduce Overall Cost of Doing Business
- Increase Buyer, Finance and Supplier Efficiencies
 - Manage by Exception which Increases Productivity
- Reduce Order Cycle Time
- Reduce Invoice Processing Time
- Improve Data Integrity
- Improve Supply Chain Visibility



What is eCommerce

Electronic Commerce

It is the means by which Flextronics and Supplier electronically exchange procure-to-pay (P2P) transactions; such as Forecast, Forecast Commit, Purchase Order, Purchase Order Confirmation, Purchase Order Change, Purchase Order Change Confirmation, Advanced Shipping Notice, Receipts, Inventory, Consumptions and Invoice.

Solutions Offered by Flex

- EDI Electronic Data Interchange
- SP Supplier Portal

For more information visit our web page by <u>clicking here</u>



What is EDI

Electronic Data Interchange

The computer-to-computer interchange of documents, including the transmission, message flow, document format and software used to interpret the documents

- The usual processing of documents is by the computer only
 - Human intervention is typically intended for error handling
- EDI Supports all P2P Transactions
- Flex Supports EDI Standards ANSIX12 and EDIFACT
- Flex Supports Communication Protocol AS2 and VAN

Click here to obtain a copy of the EDI Guidelines



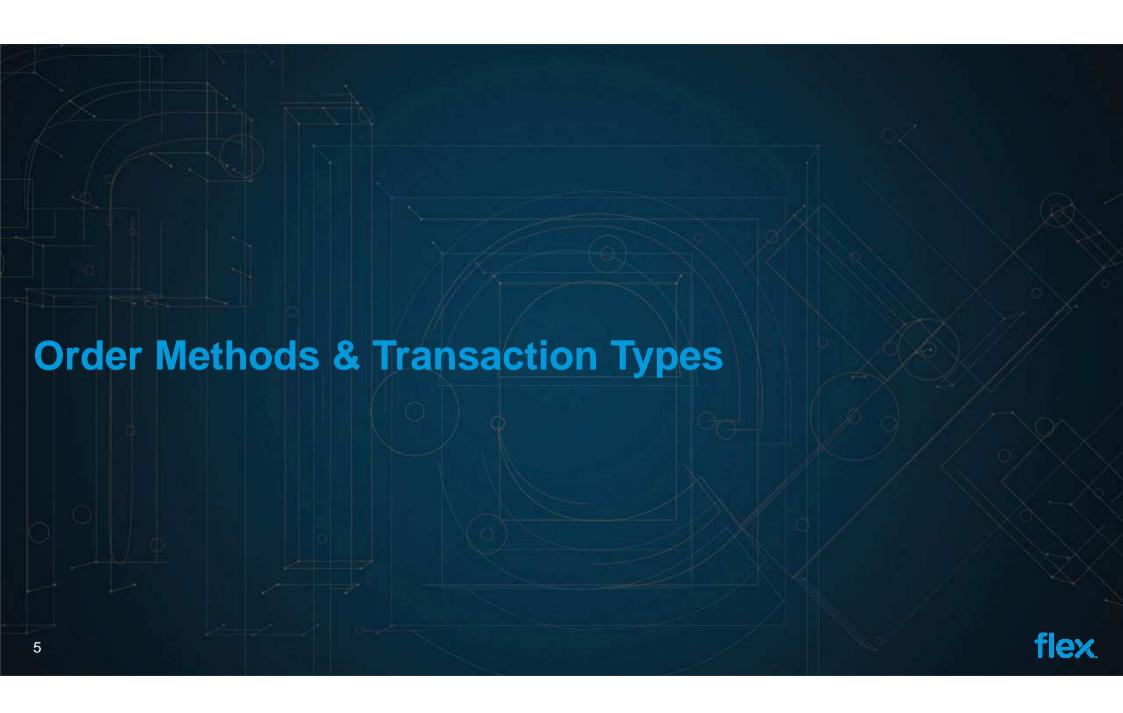
What is SP

Supplier Portal

Centralized, web-based application which automates the exchange of transactions between Flex and its Suppliers

- Flex has two Portals to support the P2P transactions, offering multiple options
 - On Line Updates or Mass Update using: Upload Excel File and/or Email with Excel File Attachment
- FSP
 - https://partners.flextronics.com/fsp
 - Supports all P2P transactions except Invoice
- VPL
 - https://supplierportal.flextronics.com/supplierportal/public/login.aspx
 - Supports Invoice transaction Only





Order Methods

Full Lead Time (FLT)

- Supplier Builds & Ships to Discrete Purchase Order
 - Directly to Flex or Consignment Warehouse
- Lead Time to Deliver the Goods is equal to Manufacturer Lead time plus Transit Time

Continuous Replenishment Program (CRP)

- Supplier Builds to Forecast
- Supplier Ships to Discrete Purchase Order
 - Directly to Flex or Consignment Warehouse
- Lead Time to Deliver the Goods is less than or equal to Two Weeks

Supplier Managed Inventory (SMI)

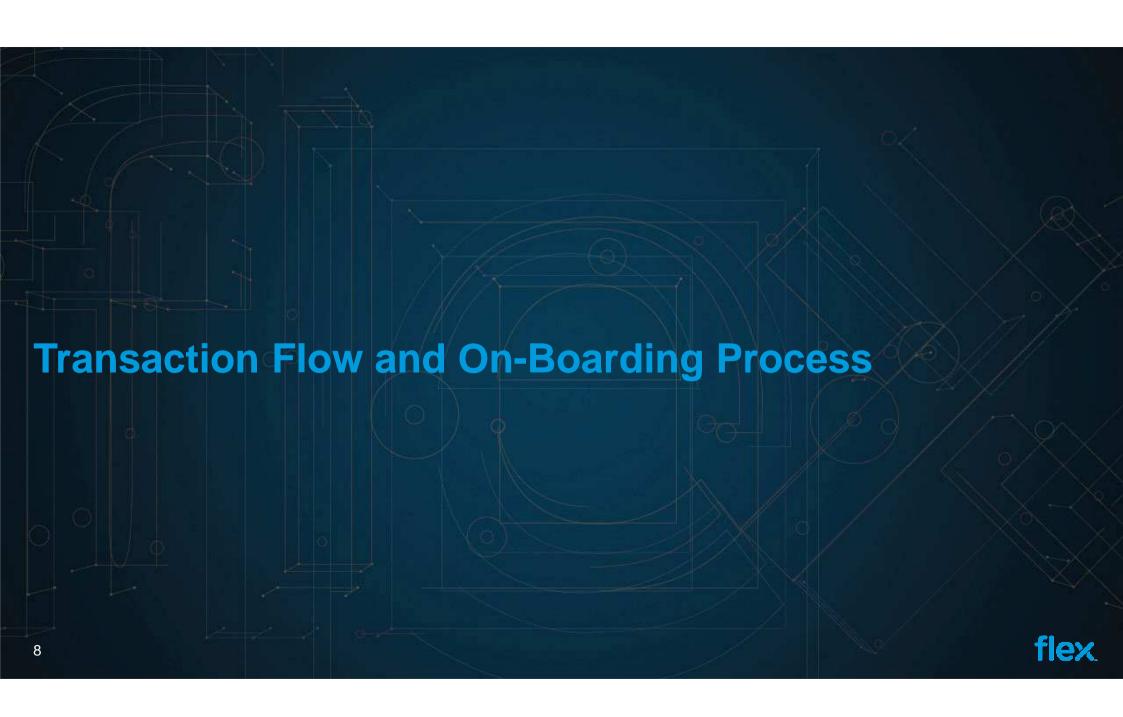
- Supplier Builds to Forecast
- Supplier Ships to Pull Request
- Inventory can be stored at:
 - 3rd Party Logistics Hub
 - Supplier Warehouse
 - Consignment Warehouse
- Lead Time to Deliver the Goods is less than or equal to Two Days



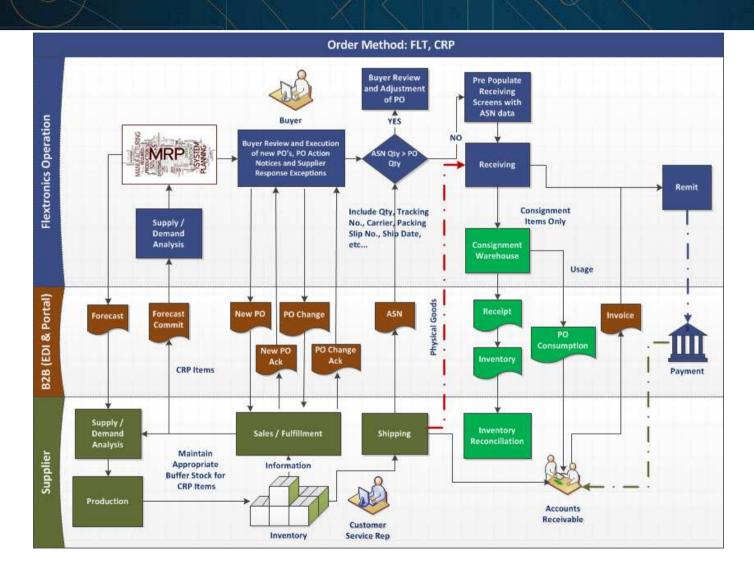
Transaction Types by Order Method

Transaction Type	Transaction Direction	Order Method	Mandatory / Optional
Forecast	Flex to Supplier	SMI & CRP	Mandatory
Forecast Commit	Supplier to Flex	SMI & CRP	Mandatory
New PO	Flex to Supplier	SMI, CRP & FLT	Mandatory CRP & FLT
New PO Confirmation	Supplier to Flex	CRP & FLT	Mandatory CRP & FLT
PO Change	Flex to Supplier	CRP & FLT	Mandatory FLT
PO Change Confirmation	Supplier to Flex	CRP & FLT	Mandatory FLT
Advanced Shipment Notice	Supplier to Flex	SMI, CRP & FLT	Mandatory
Inventory Balance	Supplier to Flex	SMI, CRP & FLT	Optional
Receipt Notice	Flex to Supplier	SMI, CRP & FLT	Optional for Consignment
PO Consumption	Flex to Supplier	SMI, CRP & FLT	Mandatory for Consignment
Invoice	Supplier to Flex	SMI, CRP & FLT	Mandatory





P2P Transaction Flow





Supplier On-Boarding Flow EDI



Definition of Target Suppliers

 Current & Planned Transaction Volume (Site/Global B2B)



Initial Supplier Contact

- Supplier Capability
- Solution Identification (Supplier, Site/Global B2B)



Validation

• Transactions & Business Scenarios (Supplier & Site/Global B2B)



Contract Review

- Pre-Existing Contract?
- Yes Amendment
- No New Contract (Supplier, Site/Global B2B, GCM)



Define Test Plan

- Test Method
- Test Scenarios & Data
- Test & Go Live Dates

(Supplier & Site/Global B2B)

1 Week

Target:
6 - 8 Weeks End-To-End

1 Week





Post Go Live & Hand Off

- Golden Transaction Sign Off
- Hand Off to Support (EIS/FSP/Baan) (Supplier, POB, Site/Global B2B)



Move to Production & Go Live

- BaaN/WebMethods Setup
- BaaN PO Migration

10

• Golden Transaction Monitoring (Supplier, POB, Site/Global B2B)

Contract MUST be complete PRIOR to 'Move To Production & Go Live' Phase



Training & Communication

- Communicate Cutover Plan
- Supplier Self Training *
- Setup Supplier Excel Email Access *
- Setup Supplier Portal Access, as required *
 - * If Portal/EDI Combo applies

(Buyers, Suppliers & Site B2B)



Development & Pre-Testing (if applicable)

(Supplier)



End-to-End Testing (if applicable)

(POB, Supplier, Site/Global B2B)

2 Weeks

Legend:

2 - 4 Weeks

flex

Supplier On-Boarding Flow FSP



Definition of Target Suppliers

- Current & Planned Transaction Volume
- Not EDI Capable (Site/Global B2B)



Initial Supplier Contact

- Invite
- Training User Guides (Site/Global B2B)



Validation

• Transactions & Business Scenarios (Supplier & Site/Global B2B)

Target:

2 Weeks End-To-End

1 Week





Post Go Live & Hand Off

- Troubleshooting Supplier/Buyer
- Golden Transaction Sign Off
- Hand Off to Support (FSP/Baan) (Supplier, Site/Global B2B, Site IT/POB)



Move to Production & Go Live

- BaaN Setup
- BaaN PO Migration
- Golden Transaction Monitoring (Supplier, Local IT/POB, Site B2B)



Training & Communication

- Supplier Self Training
- Communicate Cutover Plan
- Setup Supplier Excel Email
- Setup Supplier Portal Access, as required (Supplier, Buyer & Site/Global B2B)

LIVE

1 Week

Legend:

B2B Flex Business e-Commerce Team (Global or Site) Local IT Flex Local Technical Team POB Flex Global Technical Partner On Boarding



Supplier On-Boarding Flow VPL



Definition of Target Suppliers

- Current & Planned Transaction Volume
- Not EDI Capable

(Global Finance, Site B2B)



Initial Supplier Contact

- Invite
- Self Registration Instructions (Finance, Site B2B)



Account Setup

- Approve Request
- Create Portal Account (Global Finance)

Target:

2 Weeks End-To-End







Post Go Live & Hand Off

- Troubleshooting Supplier
- Golden Transaction Sign Off
- Hand Off to Support (VPL)

(Supplier, Global Finance)



Move to Production & Go Live

- BaaN Setup
- Golden Transaction Monitoring (Supplier, Global Finance)



Training & Communication

- Supplier Self Training
- Automatic Notification of User Credentials

(Supplier, Global Finance)

LIVE

1 Week

Legend:

B2B Flex Site Business e-Commerce Team

Global Finance Flex Invoice Portal On Boarding



Get Connected with Flex

EDI Capable Suppliers

- Contact our Global B2B Team
 - Send an email to INGBSEDI@flextronics.com

Non EDI Capable Suppliers

- FSP
 - Contact the Site Buyer
- VPL
 - Go to our Web Page to Register at https://supplierportal.flextronics.com/supplierportal/public/login.aspx
 - Registration Instructions:
 - Click the 'New users click here to Request Access' option
 - Complete the on-line Registration form
 - Upon Approval an email with the logon credentials is sent
 - Detailed user guides are available on-line once logged onto the system
 - For assistance please contact our Global VPL Team: <u>vendor.portal@flextronics.com</u>



